

FY2018  
Employment and Case Management Services Contracts  
Performance Measures Report

Employment and Case Management Services Performance Measure Outcomes FY2018	ETSU-District 1				ETSU-District 2				ResCare-District 3				Rescare-District 4				WEI, Inc- District 5				WEI-District 6				WEI, Inc- District 7				America Works-District 8				
	1st Quarter 2018	2nd Quarter 2018	3rd Quarter 2018	4th Quarter 2018	1st Quarter 2018	2nd Quarter 2018	3rd Quarter 2018	4th Quarter 2018	1st Quarter 2018	2nd Quarter 2018	3rd Quarter 2018	4th Quarter 2018	1st Quarter 2018	2nd Quarter 2018	3rd Quarter 2018	4th Quarter 2018	1st Quarter 2018	2nd Quarter 2018	3rd Quarter 2018	4th Quarter 2018	1st Quarter 2018	2nd Quarter 2018	3rd Quarter 2018	4th Quarter 2018	1st Quarter 2018	2nd Quarter 2018	3rd Quarter 2018	4th Quarter 2018					
	January 1st - March 31st	April 1st- June 30th	July 1st- September 30th	October 1st- December 31st	January 1st - March 31st	April 1st- June 30th	July 1st- September 30th	October 1st- December 31st	January 1st - March 31st	April 1st- June 30th	July 1st- September 30th	October 1st- December 31st	January 1st - March 31st	April 1st- June 30th	July 1st- September 30th	October 1st- December 31st	January 1st - March 31st	April 1st- June 30th	July 1st- September 30th	October 1st- December 31st	January 1st - March 31st	April 1st- June 30th	July 1st- September 30th	October 1st- December 31st	January 1st - March 31st	April 1st- June 30th	July 1st- September 30th	October 1st- December 31st					
PMO #1: 75% of Clients shall obtain a GED or High School equivalency diploma/certificate within twelve (12) months of enrollment in an adult education program. This outcome and timeframe applies to those individuals without high school credentials and who have scored at a ninth (9th) grade level or higher on the initial pretest/assessment.																																	
Performance Outcome Results (Target Goal: 75%)	100%	100%	No Data	No Data	No Data	100%	56%	100%	100%	100%	No Data	100%	No Data	No Data	No Data	100%	100%	100%	100%	No Data	No Data	No Data	No Data	100%	100%	100%	No Data	No Data	100%	No Data	100%	No Data	No Data
PMO #2: 50% of pre-school-aged children of Clients are engaged in quality early childhood experiences such as a three (3)-Star childcare, early Head Start/Head Start, etc. to ensure developmental growth and Kindergarten Readiness.																																	
Performance Outcome Results (Target Goal: 50%)	51%	47%	59%	39%	54%	57%	100%	50%	No Data	100%	100%	5%	100%	100%	100%	100%	98%	90%	70%	55%	94%	60%	61%	53%	95%	97%	62%	59%	No Data	74%	76%	73%	
PMO #3: 40% of clients shall obtain a postsecondary educatin within 18 months of enrollment in a accredited educational program																																	
Performance Outcome Results (Target Goal: 40%)	80%	100%	100%	100%	89%	100%	No Data	100%	100%	100%	No Data	100%	100%	100%	No Data	100%	100%	100%	100%	No Data	100%	100%	100%	100%	100%	100%	100%	50%	No Data	83%	80%	86%	
PMO #4: 40% of Clients shall obtain an accredited postsecondary degree within two (2) years of enrollment in an educational institution. This outcome applies to those individuals that have a GED or High School equivalency diploma/ certificate.																																	
Performance Outcome Results (Target Goal: 40%)	No Data	No Data	No Data	No Data	No Data	83%	No Data	100%	No Data	No Data	No Data	100%	No Data	No Data	No Data	100%	No Data	100%	100%	No Data	No Data	100%	No Data	No Data	No Data	100%	100%	No Data	No Data	No Data	No Data	No Data	
PMO #5: 40% of Clients shall obtain an accredited postsecondary degree within four (4) years of enrollment in an educational institution. This outcome applies to those individuals that have a GED or High School equivalency diploma/ certificate.																																	
Performance Outcome Results (Target Goal: 40%)	No Data	100%	No Data	No Data	No Data	No Data	No Data	100%	No Data	100%	No Data	No Data	No Data	100%	No Data	No Data	100%	100%	No Data	100%	No Data	No Data	No Data	No Data	No Data	100%	No Data	100%	No Data	No Data	No Data	No Data	
PMO #6: 40% of clients who receive a postsecondary certification or degree shall obtain full-time employment related to their field of study or a professional career within 3 months of program completion or within 3 months of orientation date if the client has a postsecondary degree or certification at the time of referral																																	
Performance Outcome Results (Target Goal: 40%)	78%	40%	60%	67%	67%	60%	67%	100%	No Data	100%	No Data	43%	100%	100%	No Data	No Data	No Data	89%	43%	80%	No Data	100%	100%	No Data	No Data	100%	67%	50%	No Data	33%	30%	33%	
PMO #7: 30% of Clients obtain full-time employment (30 hours or more) and earned income (increase in wages) closes the Families First case within the contract year. This outcome applies to those Families First cases that close for over income due to wage earnings and remained closed for six (6) consecutive months.																																	
Performance Outcome Results (Target Goal: 30%)	83%	86%	77%	83%	72%	83%	71%	79%	33%	No Data	100%	100%	100%	No Data	100%	92%	82%	73%	89%	92%	No Data	No Data	88%	93%	78%	89%	91%	89%	100%	100%	80%	83%	
PMO #8: 40% of Clients having Barriers to employment that referred for additional supportive services will actively be engaged in addressing such needs and issues.																																	
Performance Outcome Results (Target Goal: 40%)	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	98%	100%	100%	100%	
PMO #9: 30% of families will participate in community support networking and empowerment opportunities, held by the Grantee, to support the healthy development of relationships and to contribute and benefit fully from a community that supports and encourages them to thrive.																																	
Performance Outcome Results (Target Goal: 30%)	100%	31%	23%	29%	100%	33%	32%	25%	100%	28%	24%	29%	100%	29%	25%	31%	100%	31%	29%	29%	100%	30%	30%	31%	100%	32%	32%	31%	0%	27%	25%	29%	